

### **How do I log myself into Banner Web if I have forgotten my pin?**

Simply type either your student identification number or your social security number in the text box labeled "**User ID**". Leave the text box labeled as "**PIN**" blank.

Click the button below that is labeled as "**Forgot PIN?**"

Following those steps will bring up a security question that you entered when you setup your account for the first time. This answer is format and case sensitive.

Answer the question in the same format that you typed it originally and click the button labeled "**Submit Answer**". You will be taken to a screen to enter yourself a new PIN to use for Banner Web.

Please remember that the PIN must be six digits (letters and/or numbers).